



101 Franks Road - Marengo  
815.568.2695 • [globowlfuncenter.com](http://globowlfuncenter.com)  
815.568.3333 • [trio grille.com](http://trio grille.com)

March 11, 2020

To: Customers, past-present & future

When we opened the entertainment center in Marengo 10 years ago it was designed to be family friendly and clean. We get numerous compliments on how clean our facility is and it is our intent to maintain that philosophy.

As communities begin to feel the impact of the Coronavirus (COVID-19), I want to share with you the steps we're taking at Glo Bowl Family Fun Center & Trio Grille to help protect the health and safety of our customers and associates, which is always a top priority.

We're closely monitoring local and national reports on the evolving impact of COVID-19 and, based on guidance from the Centers for Disease Control (CDC) and our sanitization partners, we have developed additional procedures for everyone's protection.

Our housekeeping and sanitization efforts in our building have been greatly expanded. We're frequently disinfecting often-touched surfaces such as door handles, countertops, keypads, restroom surfaces, arcade games, video gaming and more. We have changed our sanitizer product to which is approved to be affective against C-19. We have installed touchless hand sanitizer stations in the building. We're asking and retraining all of our associates to be proactive (**and we strongly urge everyone**) to follow the CDC guidelines to prevent the spread of the infection. One of the easiest and effective deterrents to minimize contracting C-19 is wash your hands often and complement/finalize the process with sanitizer.

We feel deeply for those who have been affected. Thankfully, as of now we're not aware of any associate contracting COVID-19. At this time, we are open for business to meet the needs of our customers. If we become aware of any condition that would make it unsafe, please rest assured that we'll close the facility until those conditions have been addressed. Again, the health and safety of our customers and associates are our top priority and we're committed to doing our part to help keep you and your family safe during your visits to our entertainment center.

Thank you for your trust

Gene Lindow  
General Manager & Partner  
Glo Bowl Family Fun Center & Trio Grille

**Where fun never ends**